

MYNT DETAIL

SERVICE TERMS & RISK NOTICE

By booking or requesting a service from Mynt Detail, the customer acknowledges and agrees to the following service terms.

1. Services Provided

Mynt Detail provides vehicle detailing, valeting, cleaning and related cosmetic services.

Our services are primarily cosmetic and are **not mechanical, electrical or diagnostic services**, unless specifically agreed in writing.

Mynt Detail does not inspect or guarantee the mechanical condition, electrical condition, reliability or future operation of a vehicle as part of a standard detailing service.

2. Existing Vehicle Condition

Vehicles may have existing defects, wear, deterioration, previous damage, poor maintenance, modified components or mechanical/electrical faults that may not be visible or apparent during a normal detailing service.

Mynt Detail is not responsible for pre-existing defects, deterioration or failures that are not caused by Mynt Detail's breach of its legal obligations.

Older vehicles, high-mileage vehicles and vehicles with limited or unknown service history may be more susceptible to mechanical or electrical failures unrelated to detailing work.

3. Customer Responsibility

Customers should inform Mynt Detail before work begins of any known:

- Mechanical problems
- Electrical problems
- Warning lights
- Starting or running issues
- Water leaks or damaged seals
- Previous repairs
- Damaged or loose components
- Modifications
- Known faults or symptoms

- Areas of the vehicle requiring particular care

Failure to disclose known problems may be relevant when determining the cause of any subsequent issue.

4. Engine-Bay Cleaning

Engine-bay cleaning is undertaken **only when specifically requested or authorised by the customer.**

An engine bay contains electrical connectors, sensors, wiring, ignition components, seals and other components that may be affected by their existing condition, age, deterioration or previous damage.

Mynt Detail will carry out engine-bay cleaning using reasonable care and skill and an appropriate cleaning method.

However, Mynt Detail does not guarantee that existing mechanical or electrical components will not subsequently develop a fault.

A fault occurring after an engine-bay clean does not, by itself, establish that the cleaning caused the fault.

5. Mechanical & Electrical Failures

If a vehicle develops a warning light, loss of power, starting problem, misfire, electrical fault or other mechanical/electrical issue following a detailing service, the customer should contact Mynt Detail as soon as reasonably practicable.

Where reasonably possible, the customer should allow Mynt Detail an opportunity to inspect the vehicle **before another garage or third party dismantles, repairs, replaces or disposes of relevant components.**

This allows the circumstances of the alleged fault to be investigated and helps establish whether there is any connection between the Mynt Detail service and the reported problem.

6. Third-Party Repairs

If a customer chooses to take the vehicle directly to another garage or contractor and authorises diagnostic or repair work without first notifying Mynt Detail, Mynt Detail cannot be responsible simply because the repair occurred after our service.

Where liability is subsequently alleged, Mynt Detail may request supporting evidence from the third party, including:

- Diagnostic fault codes
- Technician notes

- Written diagnosis
- Photographs
- Parts replaced
- Details of the original fault
- Evidence of the alleged cause
- Repair invoices
- Any other relevant technical evidence

A third-party opinion that a fault “**may**”, “**could**” or “**appears to have been**” caused by water ingress or detailing does not, by itself, establish that Mynt Detail caused the fault.

7. Evidence of Causation

Where damage or a mechanical/electrical fault is alleged to have resulted from a Mynt Detail service, the relevant evidence should establish, where possible:

The fault → the cause → the connection to the service → the resulting loss.

The fact that a fault occurred after a service does not automatically establish that the service caused it.

Mynt Detail reserves the right to dispute liability where there is insufficient evidence establishing a causal connection between the service provided and the alleged damage or loss.

8. Third-Party Parts & Repairs

Where another garage replaces parts before Mynt Detail has had an opportunity to inspect the vehicle, the original condition of the relevant component may no longer be available for examination.

Where parts have been discarded, diagnostic information has not been recorded, or the vehicle has been repaired before Mynt Detail has been notified, this may make it difficult to establish the original cause of the alleged fault.

Mynt Detail may therefore request copies of any available diagnostic reports, technician notes, photographs, fault codes and invoices.

9. Service & Maintenance History

The age, mileage, maintenance history and condition of a vehicle may be relevant when determining the cause of a subsequent mechanical or electrical fault.

Where a vehicle has limited or no service history, the age or condition of service items and components may be unknown.

Mynt Detail does not accept responsibility for normal wear and tear, component failure, poor maintenance or pre-existing conditions that are not caused by Mynt Detail.

10. Personal Injury & Property Damage

Mynt Detail does not accept responsibility for injury or damage arising from circumstances for which Mynt Detail is not legally responsible.

Nothing in these terms excludes or restricts liability that cannot legally be excluded or restricted under applicable law, including liability for death or personal injury caused by negligence.

11. Limitation of Responsibility

Mynt Detail is responsible for carrying out its services with reasonable care and skill.

Mynt Detail does not accept responsibility for:

- Pre-existing defects;
- Normal wear and tear;
- Mechanical or electrical failures unrelated to the service;
- Failures caused by age, deterioration or poor maintenance;
- Undisclosed existing damage or faults;
- Damage caused by circumstances outside Mynt Detail's reasonable control; or
- Losses where there is insufficient evidence establishing that Mynt Detail caused the alleged damage.

Nothing in these terms removes or restricts any consumer right or liability that cannot legally be excluded.

12. Reporting Problems

Any suspected problem relating to a Mynt Detail service should be reported to Mynt Detail as soon as reasonably practicable.

Where safe and reasonably possible, customers should contact Mynt Detail **before authorising third-party repairs**, so that the vehicle can be inspected and the alleged problem investigated.

This does not prevent a customer from taking reasonable action where necessary for safety or to prevent further damage.

13. Records

Mynt Detail may maintain photographs, videos, invoices, booking information and customer communications relating to services provided.

Customers should retain any relevant invoices, diagnostic reports and other documentation relating to subsequent mechanical or electrical problems.

14. Customer Acknowledgement

By booking or proceeding with a service, the customer acknowledges that they have been given access to these Service Terms & Risk Notice and understand that:

- Mynt Detail provides detailing and cleaning services, not general mechanical or electrical repairs;
- vehicles may have existing or unknown defects;
- an engine-bay clean is carried out at the customer's request where applicable;
- a fault occurring after a detailing service does not automatically establish that Mynt Detail caused it; and
- where a problem is suspected following a service, the customer should contact Mynt Detail as soon as reasonably practicable and, where safe and reasonably possible, before authorising third-party repairs.

This acknowledgement does **not** remove or restrict any statutory consumer rights or liability that cannot legally be excluded.

15. Legal Rights

These terms are intended to clarify the scope of Mynt Detail's services and responsibilities. They do not remove or restrict statutory consumer rights or any liability that cannot legally be excluded or restricted.

Where consumer law applies, Mynt Detail will provide its services with reasonable care and skill.

MYNT DETAIL

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